



Hôtel
des Mille Collines

Dear Esteemed Guest,

We are glad that you are considering to travel to Rwanda and stay at our hotel.

Your safety is our priority! To ensure your safety and that of those around you, please be informed that you will be required to take a second COVID-19 **Real-Time Polymerase Chain Reaction (RT-PCR) test** to confirm the results of your first test conducted **within 5 days** of your departure to Rwanda. The test will cost USD 60 or RWF 56,650. While waiting for your results which will be available in 24 hours, you will be requested not to leave your room. We will ensure that we provide all services possible for you to relax and enjoy our hospitality. **Should you leave your room before the results are out, a penalty of USD 30 will be applied.**

This measure is in place irrespective of visible symptoms as asymptomatic individuals can still transmit the virus. The waiting period will commence once your sample has been collected by the medical team.

You are welcome to use your electronic devices while at the hotel and we count on you to respect our security protocols and privacy of other guests at all times.

What to expect:

1. Being tested for COVID-19 to confirm the test taken prior to travel. Results will be sent via SMS or email.
2. If your test is negative, you are free to continue your trip and welcome to extend your stay with us at USD100 (single occupancy) and USD125 (double occupancy) applicable to all our Classic Rooms or, USD120 (single occupancy) and USD145 (double occupancy) for our suites on Bed & Breakfast basis.
3. If your test is positive, you will be taken for treatment at a medical facility with specialized care at your own cost.

Note:

The hotel is working with a medical team from the Rwanda Biomedical Center (RBC) which will be onsite. We have also put in place COVID-19 precautionary measures such as temperature screening, hand hygiene, social distancing, wearing basic Personal Protective Equipment (PPE), setting aside an isolation area & testing room, decontamination using chlorine, training our staff in Infection & Prevention Control (IPC).

We thank you for your patience and cooperation as we fight COVID-19 & look forward to hosting you!

Best regards,

Management

P.O.Box 1322
2KN 6th Ave - Kigali, Rwanda

T +250 788 19 2000
T +250 788 19 2530

info@millecollines.rw
www.millecollines.rw